

RAVE

★★★★★

REVIEWS

SECRET SHOPPER

Bad experiences never stay secret for long. **Rave Reviews**. Finding and fixing your little secrets before the customers do.

SECRET SHOPPER & CUSTOMER SERVICE RESPONSE ★ WWW.RAVEREVIEWS.INFO ★ PHONE 440 537 5641

Everyone can benefit from a little outside perspective. But wouldn't you rather have that perspective coming from an educated observer rather than your customers?

Rave Reviews is the culmination of Shelley Prueter's amazing life-long experience in the restaurant industry. She offers clients her keen eye for excellent service and smooth processes that can only come from great mentorship and real world experience.



WHAT CAN RAVE REVIEWS SECRET SHOPPER DO FOR YOU?

"Experienced objectivity and creativity. We'll not only unveil new ways to improve your business, we offer an arsenal of review and training tools for your management and staff to ensure your continued success and their proper representation and rapport to your valued customers."



Call us for a free consultation with Shelley Prueter!

AND NOW FOR A FEW WORDS OF OBJECTIVE PERSPECTIVE ON US...

"As project manager and coordinator for the CETA-CTI Food Services Training School, Shelley fulfilled her obligations in an exemplary fashion. She directed the development of the instructional materials, interviewed and hired teaching staff, secured equipment and screened and selected applicants to the program. In addition she assumed responsibility for placing trainees which was not part of her original contract. Shelley maintained quality standards and worked with the College staff to implement the objectives of the project."

C. Fought, Dean CTI
Columbus, OH

"It was a pleasure working with you as a Mystery shopper for Lockkeepers Restaurant. Your attention to detail for service excellence and your eye and palate for upscale and fine dining cuisine gave me the feedback that I wanted and needed to maintain the highest quality of food and service. Thank you for convincing me to retain your services as Project General Manager for the opening of our sister restaurant, Park City Diner. Your positive energy, organizational skills and professional manner were felt by our guests and our employees."

F. Sinito, Proprietor of Lockkeepers
Independence, OH



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